

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answer on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mr. June consistently offers an ----- view during the team's weekly meetings.
(A) analysis
(B) analyze
(C) analytic
(D) analytically
102. Our accounting software can track invoices, payments, ----- debt in multiple currencies.
(A) and
(B) but
(C) nor
(D) also
103. The Nikko Hotel is ----- located within five minutes' walk of the subway station.
(A) convenient
(B) convenience
(C) conveniently
(D) conveniences
104. When it comes to Colin's ability to finish the project on time, his manager has no -----.
(A) doubts
(B) doubtful
(C) doubtfully
(D) doubtless
105. All employee timesheets must be submitted ----- the 3rd working day of the month at the latest.
(A) by
(B) toward
(C) within
(D) upon
106. Guests, including children, must have a ----- ticket with them at all times and show it upon request.
(A) validate
(B) valid
(C) validation
(D) validly
107. Please do not contact me over the weekend unless it is absolutely -----.
(A) necessary
(B) general
(C) legal
(D) repeated
108. Our latest product offerings ----- either on our Web site or at local retail stores.
(A) can find
(B) can be found
(C) is found
(D) found

109. If you are the last person in the office at night, please ----- that the copier is turned off before you leave.
- (A) address
 - (B) begin
 - (C) check
 - (D) designate
110. In the ----- the sales teams do not achieve their objectives, no bonuses will be awarded.
- (A) case
 - (B) pause
 - (C) event
 - (D) function
111. If you have questions regarding your purchase, please feel free to contact us at ----- time.
- (A) any
 - (B) another
 - (C) even
 - (D) a lot
112. The roses that were planted in the front garden last summer are ----- than those in the back garden.
- (A) fragrant
 - (B) more fragrant
 - (C) most fragrant
 - (D) fragrance
113. Our team has designed several delicious food and beverage ----- to make your experience at Mosaic Stadium a memorable one.
- (A) tasks
 - (B) options
 - (C) fees
 - (D) answers
114. Due to the ----- demand for our services, we will no longer be able to accept new orders.
- (A) authentic
 - (B) famous
 - (C) unprecedented
 - (D) cooperative
115. We make every effort to fill orders ----- and get them shipped to our customers as soon as possible.
- (A) prompt
 - (B) promptly
 - (C) promptness
 - (D) prompter
116. Monthly wages are paid on the first day of each month ----- travel expenses are reimbursed on a weekly basis.
- (A) whereas
 - (B) likewise
 - (C) whether
 - (D) in case
117. Shipments that ----- in Australia are always held up in customs.
- (A) original
 - (B) originate
 - (C) originally
 - (D) originating
118. Please be aware that China Grill will be closed ----- a private function on Sunday, October 29.
- (A) among
 - (B) by
 - (C) to
 - (D) for
119. ----- of a reservation must be made at least 72 hours before your scheduled arrival date; otherwise, a charge will be incurred.
- (A) Cancel
 - (B) Cancelation
 - (C) To cancel
 - (D) Canceled
120. Mrs. Davies is an ----- skilled copywriter and fantastic addition to the team.
- (A) inclusively
 - (B) obviously
 - (C) exceptionally
 - (D) affordably

121. Ms. Roma established a reputation for ----- when her products were featured in Vogue magazine.
- (A) herself
 - (B) her
 - (C) hers
 - (D) she
122. Mary Aspen has ----- to Busan to take an administrative position after working in China for six years.
- (A) considered
 - (B) returned
 - (C) removed
 - (D) visited
123. Renewal of the membership card at Top Sports Club can be done at the reception desk ----- its expiration date.
- (A) still
 - (B) unless
 - (C) prior to
 - (D) whether
124. After a three-month probationary period, hotel employees are eligible to ----- paid vacations.
- (A) take
 - (B) taking
 - (C) be taken
 - (D) being taken
125. The office was relocated to a place ----- visitors would benefit from good transportation connections.
- (A) its
 - (B) why
 - (C) that
 - (D) where
126. The superiority of Orange Ltd.'s product has earned it an ----- position among its competitors.
- (A) insurable
 - (B) unwarranted
 - (C) unintentional
 - (D) enviable
127. The team has developed into a ----- experienced group of individuals who deliver exceptional customer service.
- (A) loyally
 - (B) densely
 - (C) closely
 - (D) highly
128. Sometimes customers are impressed with how ----- our staff members are regarding the products we sell.
- (A) knowledge
 - (B) known
 - (C) knowledgeable
 - (D) knowingly
129. The customer ----- complained through a variety of channels before leaving a negative review on the Web site.
- (A) had
 - (B) did
 - (C) was
 - (D) will
130. An immediate ----- to a customer inquiry is essential unless it needs to be forwarded to a technical representative.
- (A) management
 - (B) reply
 - (C) phase
 - (D) estimate

PART 6

Directions: Read the texts that follow. A word or phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following letter.

Louise Reefton
87 Eclipse Road
Tampa, FL 76435

Dear Ms. Reefton,

I am writing in response to your ----- about one of our products. Unfortunately, the hairdryer
131.
that you are interested in purchasing is no longer manufactured. We ----- it with the
132.
upgraded HYT-986 model. This updated hairdryer not only offers the same power and drying
performance as the previous product, ----- it also includes a cooling function. -----.
133. 134.

Warm Regards,

June Whittle
Customer Support
Net Electrics Ltd.

131. (A) inquiry
(B) return
(C) delivery
(D) refund

132. (A) replace
(B) replaced
(C) were replaced
(D) will replace

133. (A) and
(B) but
(C) then
(D) while

134. (A) Please accept my thanks for buying the hairdryer.
(B) Thank you again for your flawless service, and I look forward to working with you in the future.
(C) I am pleased to hear that you have resolved the issues you were experiencing with our product.
(D) Please refer to the attached file and find a shop in your local area that stocks our products.

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